

BRAND PROFILE

Thompsons Travel

- Technology
- Transparency
- Service-driven





087 474 2999



thompsonstravel.co.za



082 809 1733



ABOUT THOMPSONS TRAVEL

Thompsons Travel goes beyond mere transactions, embodying travel as an experience. As your travel management partner, we integrate the **latest technologies** to streamline operations and ensure **top-tier service 24/7**. Our approach fosters a close partnership, crafting **bespoke travel solutions** that align with your unique needs.

Industry Expertise and Strong Partnerships

Proudly part of Cullinan Holdings Ltd, Thompsons Travel leverages over 40 years of industry expertise and robust relationships with leading travel suppliers.

Affiliations and Consortiums

We are affiliated with XL Travel Consortium and Egencia, empowering us to offer unparalleled services within a South African and a Global travel landscape.

Esteemed Memberships

Additionally, our memberships in esteemed bodies like the Global Business Travel Association, the Association of Southern African Travel Agents, and the International Air Transport Association further attest to our commitment to excellence in travel management.



YOUR CORPORATE TRAVEL SOLUTIONS PARTNER

At **Thompsons Travel**, we prioritise your business travel needs with **exceptional service and extensive expertise**. Our dedicated team and innovative solutions ensure seamless travel experiences, empowering you with the tools and support to navigate the complexities of corporate travel.

Overview of Our Travel Services

- · Duty of care
- 24/7 Emergency assistance
- Dedicated support: Key account manager and two consultants
- Expertise: 40+ years of experience, BEE Level 2
- Innovative technology
- Competitive rates: Thompsons Travel Group, XL Travel Group
- Reporting & tracking
- Weekly travel alerts
- Management of travel incentives, events, and conferencing





WHAT WE OFFER

At **Thompsons Travel**, we genuinely **care** for our customers, delivering travel management services that align with your business goals, with the **tools and support** to navigate the complexities of corporate travel.

DUTY OF CARE:

- Proactive technology for travel risk management
- Real-time tracking, live advice, and instant support
- · Leverage years of expertise

Emergency Assistance: Available 24/7

MOBILE TECHNOLOGY: XLGO

- Expense Management: Capture and email expenses directly from the app.
- Real-Time Alerts: Receive flight updates, alerts, and online check-in options.
- Automated Itinerary



ONLINE BOOKING TOOLS: THOMALEX

- Negotiated Rates & Travel Policies: Enjoy competitive rates with integrated policies.
- Expense Management: Streamline and control travel expenses.
- Advanced Analysis & Automation: Optimise travel management



MEETINGS & INCENTIVES:

- Manage conferencing, incentives, and events
- Translate aims into exceptional outcomes

WHAT WE OFFER

DEDICATED VISA CONSULTANT:

Comprehensive visa support

Foreign Exchange & Insurance Services

SUSTAINABILITY COMMITMENT:

• Implement travel requisitions

travel policy

TRAVEL POLICY MANAGEMENT:

Track carbon emissions to contribute to a greener environment.

Develop, improve, and monitor your internal

MANAGEMENT INFORMATION REPORTS:

Key to your cost-saving strategies, our reports provide insights on:

- Spend per region
- Traveller booking behaviour
- Cost centre analysis
- Carbon emissions tracking





OUR GLOBAL PARTNERSHIPS

As a **Thompsons Travel client**, you tap into the impressive negotiating strength and buying power of the Thompsons Group.

Our longstanding partnerships with top travel industry suppliers, built over decades, ensure you receive the best deals available.

Thompsons Travel, a proud subsidiary of Cullinan Holdings, is deeply integrated into the travel landscape. We are affiliated with the XL Travel Consortium, one of South Africa's leading travel networks, and Egencia.

Also, we are proud members of esteemed organisations such as the Global Business Travel Association (GBTA), the Association of Southern African Travel Agents (ASATA), and the International Air Transport Association (IATA).

This solid foundation empowers us to provide you with exceptional service and value at every step of your travel journey.



TECHNOLOGY

At **Thompsons Travel**, we prioritise cost reduction with advanced business-to-business solutions and innovative technology. Our focus is on delivering a **personalised**, **customer-centric travel experience** that saves you both time and money.

THOMALEX

We offer two great tools: **THOMALEX**, which streamlines corporate travel for efficiency and savings, and XLGO, which provides detailed trip information, including flights, accommodations, activities, and travel guides.

Why **THOMALEX** Works for Your Business

THOMALEX streamlines the corporate booking process, saving time and reducing administrative tasks. It optimises travel expenses with competitive rates and smart booking options, while tailoring itineraries and services to individual preferences and business needs.

Additionally, it provides real-time updates, detailed travel information, and easy access to customer service for a seamless travel experience.

SERRCH

TECHNOLOGY



A Closer Look At XLGO:

- Expense Management: Capture expenses directly from the app.
- Accommodation Info: Get hotel details, directions, visa requirements, and transport options.
- Trip Journal: Document and share your travel memories easily.
- Real-Time Alerts: Receive flight alerts, updates, and online check-in options.
- Automated Itineraries: Daily itineraries generated based on your preferences.
- Destination Guides: Access offline guides and augmented maps for over 1800 destinations.
- Seamless Communication: Connect via WhatsApp, email, or in-app messaging.
- Augmented Reality: Visual displays of nearby places, distances, and ratings.

With **XLGO**, business travel is efficient, informed, and enjoyable.





SUSTAINABILITY

Eco-Friendly Business Travel

We're focused on making corporate travel more sustainable. From flights to accommodations, we help reduce your carbon footprint with ecoconscious options, all while maintaining efficiency.

Our Green Travel Promise

We assist businesses in choosing eco-friendly travel solutions. From sustainable MICE options to greener travel choices, we ensure your corporate travel aligns with your environmental goals.

Take Action for the Planet

Ready to minimise your environmental impact? Let our experts help you design a sustainable travel policy tailored to your company.

Contact us today.





COMMITTED TO YOUR SAFETY AND SECURITY

At **Thompsons Travel**, we understand that ensuring the safety of your employees during business trips is crucial.

Our commitment to Duty of Care means we prioritise the security, safety, and well-being of your team. By partnering with us, you gain access to a Travel Management Company that is transparent, efficient, and an invaluable asset to your team.

Leveraging our extensive expertise and cutting-edge technology, we proactively manage travel risks with real-time tracking, live advice, and instant support. Our corporate travel agents are highly trained to handle any situation, ensuring your employees are always supported with 24/7 assistance.

Additionally, we uphold rigorous data security and PCI compliance standards, safeguarding your team's personal and financial information at every step of their journey.





LET'S CHAT

To see how **Thompsons Travel** can help your business save on corporate travel while enhancing efficiency and value, **contact us today** and start optimising your travel solutions.

